

ABOVE THE CREST

HOKUA'S QUARTERLY NEWSLETTER



ALERT LABS LEAK DETECTION SYSTEM

Hokua is delighted to announce our partnership with Alert Labs, a leading innovator in smart water leak detection systems. This technology will soon be available to all homeowners and residents, offering enhanced protection for your units. Alert Labs' system, aims to:

- **Prevent Water Damage:** The smart detection system monitors your unit for potential leaks, providing early warnings to prevent costly water damage.
- **Reduce Repair Costs:** By catching leaks early, we can significantly lower repair expenses, saving you time and money.
- **Enhance Peace of Mind:** Enjoy the assurance that your home is protected, allowing you to relax and enjoy your luxury living experience.

At Hokua, we are committed to maintaining the highest standards of comfort, safety, and convenience for our residents. Discover more about how Alert Labs can help safeguard your home below:

Peace of Mind Guaranteed

Alert Labs' leak detection system will enable Hokua's Management Team to:

- Receive up to the minute leak alerts & phone call notifications.
- Respond immediately to water leaks to prevent water damage.
- Shut off your water remotely.



Interested in receiving alerts?

Sign-up for an AlertAQ account today! Email Kristin at kristin@hokua.net to get your account invitation. Please include, your name, unit number, and email you will be using to access the dashboard.

What is in the Common Area?

Sensor Relay



This wireless communication hub will be installed in your floor's Telecom room. This connects the Floodie and Shutties to the Alert Labs platform.

What is in Your Unit?

Floodie



Flood puck that triggers notification when it detects a water leak.

Shuttie

Remote water shut-off valve that helps to limit damage if Floodie detects a leak.



For more information, visit alertlabs.com/hokua

WEATHERING THE STORM - BASIC INFORMATION

Hurricane Season is from June 1st through November 30th. Here are some helpful tips to ensure that you and your Ohana will be prepared in the event of an emergency:

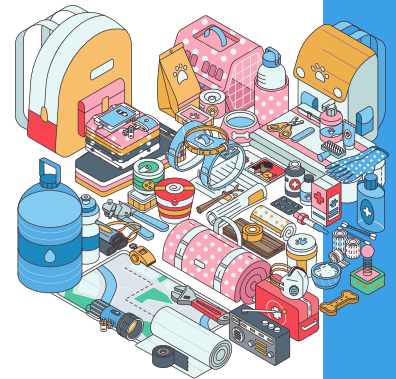
Warning Phases:

1. **Hurricane Watch:** The effects of the hurricane are expected within 48-36 hours... **GET READY!**
2. **Hurricane Warning:** The hurricane is imminently expected within 36-24 hours... **TAKE ACTION!**
3. **Siren Sounds:** Listen to the radio/T.V. for instructions

Disaster Emergency Kit :

Recommended supplies for your basic kit

- Water (one gallon per person, for drinking and sanitation)
- Food and can opener (three-day supply, non-perishable)
- Battery-powered radio w/extra batteries
- First Aid kit, prescription medications, and glasses
- Whistle (to signal for help)
- Moist towelettes, garbage bags and plastic ties
- Wrench or pliers (to turn off utilities)
- Plastic sheeting and duct tape (to shelter-in-place)
- Important family documents (safe location in a waterproof, portable container)
- Food & water for your pets (if applicable)



Be informed:

Preparedness in your pocket with the Red Cross Emergency App or the HNL Info App. These mobile apps offer the vital information you'll need in any emergency situation big or small.

During unfavorable weather conditions, tune in to your favorite local weather and news station (radio or T.V.) to get the latest on what is going on outside your window.

GOING ON VACATION?

Ask our Front Desk about the following services:

- **Water Shut Off & Turn On:** If you'll be away for an extended period, our team can turn off your water supply to prevent any potential leaks or water-related incidents. When you return, we'll promptly turn it back on.
- **Newspaper/Mail/Parcel Holding or Placing in Your Unit:** Don't worry about your important deliveries piling up in your mailbox or parcel room. Our team will collect your newspapers, mail, and parcels and securely hold them for you or place them inside your unit as per your preference.
- **Taxi Service:** If you require transportation to or from the airport, our Residential Specialist team can arrange for taxi services, ensuring you get to your destination safely and punctually.
- **Bell Service for Departure and Arrival:** When you're ready to depart or return from your vacation, our team is here to assist you with your luggage and provide a warm welcome back home.
- **Courtesy Car Startup:** If you'd like your vehicle to be started periodically to maintain its condition, just let us know, and we'll make sure it's running smoothly upon your return.
- **Valet Services and Charging of Electric Vehicles (EVs):** For those of you with electric vehicles, our team can provide valet services and ensure your EV is charged and ready for use when you return.

We kindly request that you inform us of your vacation plans and the services you require by your date of departure. This will enable us to plan and schedule these services efficiently and guarantee your peace of mind during your absence. In particular, shutting off the water in your unit is key in preventing any potential issues from occurring.

Your comfort and security are our top priorities, and we look forward to assisting you in making your holiday season even more enjoyable.

Please contact our Residential Specialist team at 808-692-0000 to discuss your specific requirements.



MAINTENANCE TIP - WATER HEATER CARE

Proper maintenance of your water heater can help extend its lifespan and ensure efficient operation. Here are some tips for water heater maintenance:

- **Regularly check for leaks:** Inspect your water heater for any signs of leaks or corrosion. Addressing leaks promptly can prevent water damage and extend the life of your water heater.
- **Flush the tank:** Flushing the tank annually helps remove sediment buildup, which can affect the efficiency of your water heater.
- **Check the pressure relief valve:** Test the pressure relief valve periodically to ensure it is functioning properly. This valve helps prevent excessive pressure buildup in the tank.
- **Set the temperature:** Set the water heater temperature to a safe and energy-efficient level (typically around 120 degrees Fahrenheit).
- **Schedule professional maintenance:** Consider scheduling annual maintenance with a professional plumber to ensure your water heater is in good working condition.
- **Replacement Schedule:** Anode rods typically need to be replaced every 3-5 years, depending on the water quality in your area and the usage of the water heater.

By following these maintenance tips, you can help keep your water heater running smoothly and efficiently. If you have any specific questions or concerns about your water heater, feel free to consult with the Hokuia Maintenance Department.

UPCOMING IMPORTANT DATES

Hot Hokuia Nites
3rd Thursday of
each month



June 20th
July 18th
August 15th

Independence Day

The Management
Office will be
closed on
**Thursday, July
4th.**

We will reopen
on **Friday, July
5th.**

Window Cleaning
(Weather Permitting)
**Monday, July 29th -
Friday August 1st**



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