ABOVE THE CREST

HOKUA'S QUARTERLY NEWSLETTER
2024- END OF THE YEAR WRAP UP



A Message from our General Manager

As this year rapidly comes to a close, I want to take a moment to reflect fondly on 2024 and look eagerly toward 2025. Hokua and the surrounding community experienced several exciting changes this past year.

In March, we launched the Hokua Hideaway Café, offering a variety of coffees to help our residents start their mornings. It has quickly become a popular gathering spot where residents can connect and enjoy a simple cup of "Joe."

On Hokua's exterior, the grand opening of the Pearl Federal Credit Union took place on April 15th. Since settling in, the credit union has been a welcomed addition to our property, bringing more patrons to the other commercial establishments.

We also saw renovations at Kolowalu Park, which now boasts new picnic tables, an exercise area, and a state-of-the-art playground. Since its opening, the playground has attracted hundreds of children and their families. 2024 also marked my first full year as Hokua's General Manager.

During this time, we completed several significant projects, including the installation of the Alert Labs Leak Detection System. We are also looking forward to completing the installation of EV charging stations in the residential parking structure.

On a personal note, January 2nd will mark one year since my family and I moved into Hokua. We are incredibly thankful for this experience, and my family has come to understand what I already knew: Hokua is such a special place which offers some of the best condominium living in the state. From its prime location to its exceptional amenities, dedicated staff, and incredible residents, my family and I feel truly blessed to be part of this amazing community.

From the Benavente 'ohana and our Hokua staff 'ohana, we wish you a healthy and prosperous 2025!

In this newsletter you can expect:

A Message from our General Manager

Alert Labs Leak Detection System

2024 Project Wrap-Up

Glimpse into 2025

Staff Awards & Highlights

Hot Hokua Nites 2025



Ryan Benavente, ARM

Hokua General Manager



Alert Labs Leak Detection System

On December 26th, 2024, we completed install of leak detection sensors, and automated shut off valves in 253 units.

Hokua staff teamed up with Alert Labs and 535 Plumbing to make sure that the install was a success.

Throughout the installation, we were able to catch over 25 water leak incidents instantly, helping minimize any property damage, and help with cost savings.

We are are hopeful that the installation and its success will be beneficial for our building as a whole, and will help us keep insurance from rising.



Project Wrap-Up

- Terrace Beautification: painting the dog park railings, stairwell doors and all planters. Staining Ohia and pressure washing.
- New CWP pumps for the AC system.
- New phone system for offices and Common Areas.
- New motor covers for essential life safety equipment on the rooftop.
- Management Office Furniture replacement
- New addition of cabana add ons (cocktail tables, table cloths, grill flat tops & utensils, beverage containers).



A Glimpse into 2025 -Residential Parking Stall Charger Installation

We're excited to announce that permits for the EV Charging Project have been approved by the City & County! Phase 2 of the project is set to begin installation in 2025, bringing us closer to providing enhanced charging solutions for Hokua residents.

Thank you for your continued support as we work toward a more sustainable future. Stay tuned for further updates!

Staff Awards & Highlights



Juliano Ahlstrand, ARM

This year, we're proud to celebrate the promotion of Juliano Ahlstrand to Facilities Supervisor. Juliano also earned his Certified Pool Operator (CPO) certification, demonstrating his dedication to excellence and professional growth.

Congratulations, Juliano, on these well-deserved achievements!



Keola Lai Employee of the Year

We proudly recognized Keola Lai as our Employee of the Year.

With 14 years of dedicated service as a Lead in our Residential Specialist Department, Keola's commitment and hard work have truly set him apart.



Jaris Pai, Graham Sojot, & Michael Binder Top Cop Winners

Residential Specialists— Michael Binder, Jaris Pai, and Graham Sojot—were recognized for their heroic actions in a medical emergency.

Each of them was awarded a Top Cop medal and certificate in recognition of their outstanding performance.



Larry Venzon
Team Player of the Year

We also celebrate Larry Venzon, our Team Player of the Year.

Larry V, with 11 years in our Maintenance Department, exhibited exceptional teamwork and support for his colleagues throughout the year.



Kristin Mori, ARM

We are thrilled that our Executive Associate, Kristin Mori, was sworn in this October as an Accredited Resident Manager (ARM)!

This esteemed designation recognizes Kristin's commitment and expertise, making her the sixth member of the current Hokua team to achieve it.



Lourdes Agresor Service Excellence

And, we celebrate Lourdes Agresor who received this year's award for Service Excellence.

Lourdes' 16 years of consistent commitment to her duties and our residents made her a hands-down choice as the 2024 recipient.



















Mark your calendars for an evening of fun and celebration at Hot Hokua Nites in 2025! These monthly events are all about bringing our Hokua community together to enjoy delicious food the company of friends and neighbors.

We want to hear from you! Share your ideas for music, themes, and activities to help us make this year's Hot Hokua Nites even more memorable.

Stay tuned for more details as we plan another unforgettable night. We can't wait to celebrate with you!



Wishing you and your ohana a safe and prosperous new year! We look forward to enhancing your living experience and providing exceptional service throughout 2025.

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